

Refund & Shipping Policy



Return Policy

- **No Return, No Refund Policy:** Due to hygiene concerns, Precious Eden does not accept returns or offer refunds for products. We prioritize the safety and well-being of our customers. Please carefully review your order before confirming the purchase.
- **Customer Support Contact:** In the event of any issues or concerns with your order, we encourage clients to reach out to us promptly. Contact our customer support team via email at support@preciouseden.com. We are dedicated to resolving any problems and ensuring customer satisfaction.



Shipping Policy

- **Free Shipping:** We offer complimentary shipping on all orders using Canada Post
- **Delivery Timeframe:** Please allow 7-10 business days for your order to be delivered. We appreciate your patience as we work to get your items to you promptly.
- **Tracking Included:** Every order comes with tracking information. You will receive a tracking number once your order is dispatched, allowing you to monitor the status of your shipment in real-time.
- **Business Days:** Our shipping estimates are based on business days (Monday to Friday, excluding weekends and holidays)